

## **ACCESS STATEMENT**

### **INTRODUCTION**

Croyde Bay Holiday Village is situated on the outskirts of Croyde, next to the beach. The public area is single storey (except for the private offices). The Holiday Village set in 10 acres and is roughly square. All areas and walkways are well lit. (Note: During entertainment, rooms use subdued lighting). All doors are manual opening unless otherwise stated.

### **PRE ARRIVAL**

We can be contacted by text on 07810 185327, telephone 01271 890890 and email [croyde@unison.co.uk](mailto:croyde@unison.co.uk).

This statement can be downloaded from our website [www.croydeunison.co.uk](http://www.croydeunison.co.uk) or a hard copy can be posted to you on request. Large print text version of our brochure is available on request.

### **PUBLIC TRANSPORT**

Stagecoach (Route 308) run a 30min-hourly service which stops immediately outside our entrance. It is understood that some buses are wheelchair friendly but separate enquiries should be made with Stagecoach for details.

We can recommend suitable taxi companies

### **PARKING**

Upon arrival, there is a large spacious, tarmac covered car park on your right.

The entrance to facilities and check-in is well signposted and accessed down a gentle slope.

### **MAIN ENTRANCE**

The door is 90cm wide fitted with an automatic push button opener (the Door can open an additional 30cm on request)

### **THE BAY PLAZA (Hard Flooring)**

The Bay Plaza is the location for Check-In, Small Bar/Coffee Shop and Newsagent/General Store. The counter is 100cm high and this area has wide walkways and Ground Level seating plus a platform seating area with an 18cm step. Additional exit to the Bay Restaurant via 1 set of outward opening double doors and 1 set of inward opening doors (both manual opening) Total width 160cm.

In between these 2 sets of doors is an inward opening manual door to toilet facilities including a separate disabled toilet, plus a final exit automatic door.

### **THE BAY RESTAURANT/CABARET BAR (Wooden Flooring)**

Open plan dining and entertainment room with some wide walkways and easy access to food service area (waiting staff are happy to bring food to the table but more generally food is selected from the carvery and carried to the table by the customer) The restaurant bar is 100cm high. There are 3 additional emergency only exits opening to 160cm. There are no steps inhibiting escape from any of these doors. The room is well lit during the day but dimmed lighting is used in the evening.

This room is used for entertainment except at Whitsun and part of July and August.

A fifth double door opens to:

### **THE GLASSHOUSE (carpeted)**

Containing soft seating, amusement machines, table tennis, skittles etc 2 sets of outward opening doors 120cm, 1 leading outside the other to:

### **THE OASIS LEISURE CENTRE (initially hard flooring leading to paving slabs around the pool)**

The platform leads to a set of 160cm emergency exit doors (gentle slope) or to a gentle slope to the pool.

The area contains:

Disabled toilets and changing (door 90cm) and separate open plan men's and women's changing (door 80cm)

A hoist for the main pool

A wheelchair accessible sauna. A spa bath. A gym with wide walkway to

Double (160cm) emergency exit.

There is a further emergency exit located next to the changing area

### **ACCOMMODATION**

All accommodation is single storey and there are 2 types of accommodation. Most self catering accommodation is accessed without any steps. Most bedroom only accommodation is accessed by at least one step. We do, however, have full wheelchair accessibility in both types of accommodation. You should make us aware at the time of booking if this is required.

## **ADDITIONAL FACILITIES**

During Whitsun and part of July & August the entertainment transfers to:

### **THE CONFERENCE SUITE**

Attached to the main building. Access through the restaurant and 2 electronically opening sliding doors (100cm) and 1 manually operated double door (120cm).

Level, part carpeted, part wooden floor. Large room with 2 breakout/seating areas.

The area has ladies and gents facilities down 4 steps and a disabled facility without steps.

There are 3 Fire Exits (outward opening, double doors 120cm) and 1 Fire Exit (outward opening 100cm)

The room is well lit during conferences and dimly lit during entertainment but exits are well highlighted.

### **CHILDRENS FUN ZONE**

Consists of 3 rooms for varied age groups. Most games are accessible for children with varying disabilities

### **ADDITIONAL INFORMATION**

The Holiday Village has clear fire emergency procedures displayed and the main building has a British Standard approved fire alarm and detection system.

Self catering cottages have smoke alarms.

Hotel style bedrooms have one door leading immediately outside.

The beach can be accessed by wheelchairs (to the sand) from the other side of the Bay, this would entail a drive.

### **DIRECTIONS**

*By Road* - From M5 Junction 27, take the A361 to Barnstaple and then Braunton.

At Braunton take the B3231 to Croyde (approx 4 miles). We are situated on the outskirts of the Village on your left.

*By train* - via Exeter St Davids to Barnstaple

*By coach* - National Express to Barnstaple